

A large, semi-circular stone marker with a textured surface. At the top, there is a small square plaque with a logo and text. Below it, a white rectangular sign with a black border contains the name 'TOLLERTON' in bold, black, sans-serif capital letters. The marker is set in a grassy field with a hedge in the background.

TOLLERTON

Community Plan 2010 - 2014

Tollerton Community Plan 2010 - 2014

Why does Tollerton need a Community Plan?

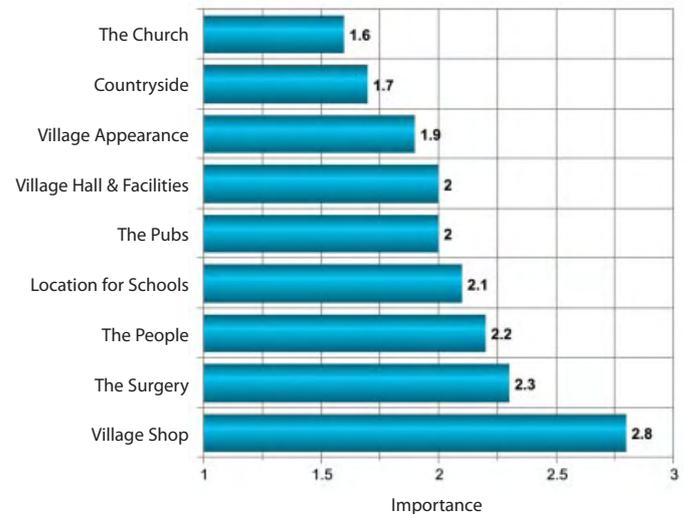
Tollerton does have a particular character that needs conserving in order for it to remain a pleasant place to live. A Tollerton Community Plan is intended to give a clearer idea of what local residents feel and to allow their views to be consulted with regard to any further developments of their community.



A community plan sets out a vision of how Tollerton wants to develop over the next five years by bringing together the views, needs and opinions of the whole of our community. The plan can also have a significant influence on future decision making at district and regional level which impacts on all of us. It is a means by which community involvement can influence future strategy within our locality.

Our Community Plan is a dynamic document, designed to have a lifespan of 5 years, to be regularly reviewed in order to ensure that it continues to reflect our needs over time. The plan acknowledges our achievements as a community to date and seeks to help us reach our aspirations for the future.

The community rated the following as important aspects of living in Tollerton



The Tollerton community has achieved much in the last 5 years:

- An **award winning shop** and post office which is the envy of surrounding communities
- A refurbished **village hall** boasting new ceiling and lighting, decoration, new toilets including disabled facilities and a new central heating system
- The **church** has been extended to meet growing church family and community activity
- A first class open space at Tollerton **Sports field** having invested nearly £45,000 over 5 years in new facilities, sport, improved access and planting
- A much appreciated **affordable housing** development providing high quality homes for individuals and families within our community

- Our ever popular **horticultural show** which celebrates our community now, but looks back to its inception in medieval times
- A relatively new **Arts Fest Open Gardens** which showcases our communities talents and gardens to a wider audience, along with raising substantial sums for new village facilities
- A wide range of **services, social and fundraising** events that engage with our community – pre school playgroup, bingo nights, soup lunches, Burns night event, Halloween event, carol singing and many more



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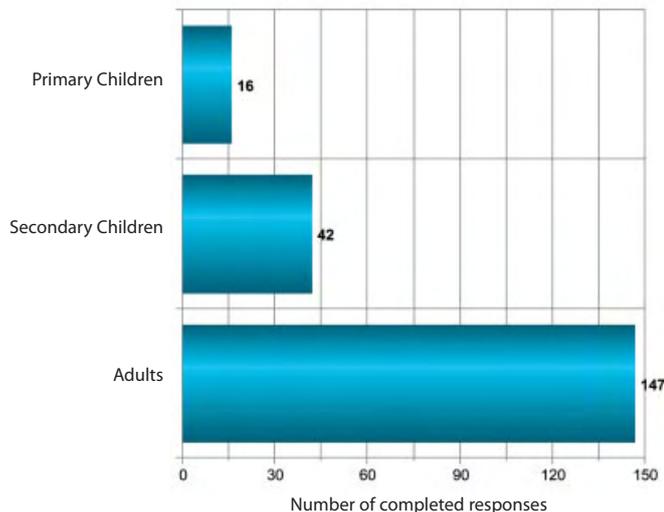
What does the community want?

During the early part of 2009 a questionnaire was produced and distributed to every household and youngster in the parish. This was to find out what residents enjoyed or indeed didn't like about living in Tollerton, and to ascertain what their vision was for the future of their community.

A total of 16 primary school age youngsters, 42 secondary school age youngsters and 147 adults returned a fully completed survey questionnaire (205 in total). This was a very high response rate which gave the Community Plan writers a very workable sample in order to begin producing a Community Plan for Tollerton.

The completed questionnaires were handed to a professional data analyst who produced a detailed feedback report of the survey questionnaire findings (a copy of the data findings is available via the Parish Clerk or at www.tollerton.net). The resulting 'Plan', based upon the survey questionnaire findings, is the 'Community Action Plan' found at the end of this document.

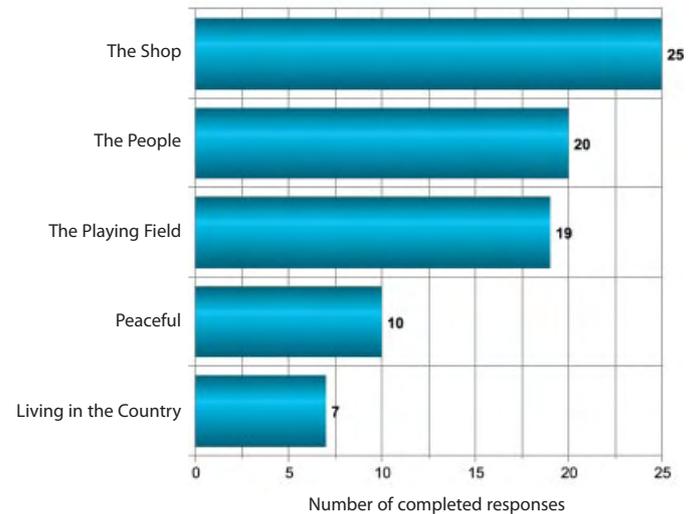
Age range from submitted questionnaires



What did the survey say about what you liked about Tollerton?

There were many features of our community that everyone cherished and felt were important aspects of living in Tollerton. Youngsters and adults alike really do like our village shop and our village surgery, and feel that they are vital services within our village.

What do young people think?



How could Tollerton be improved?

- More for older children on the Playing Field (33%)
- Repaired Cricket nets (25%)
- Better Football goals (28%)
- Safer road crossing (12%)
- More effort at Christmas - lights / decorations around the village (6%)
- More community "get togethers" (5%)

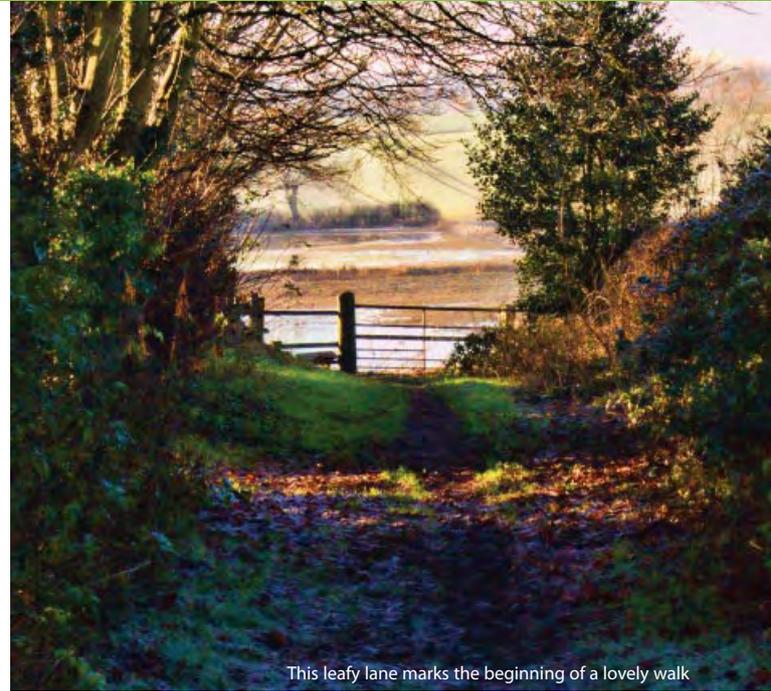
Many of you, young and old felt that the people of Tollerton were an important aspect of village life. Youngsters rated the playing field as an important part of their enjoyment of living in Tollerton, whilst adults rated local schools, pubs, the village hall and the village appearance as important aspects of the village.

The following is a presentation of our findings, in order to engage with statutory

authorities, agencies, individuals and organisations, in fact anyone who has any influence in the development of our community. This will allow your concerns and your needs to be considered, and to ensure that your priorities are regarded when decisions are taken regarding the ongoing quality and future development of your environment.

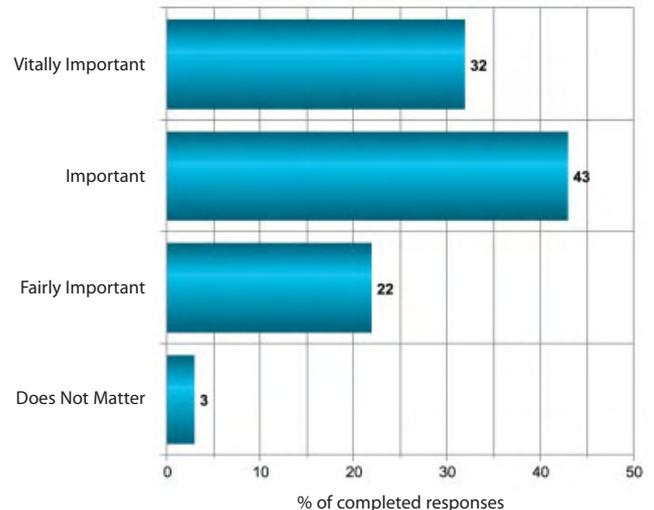


Tollerton's friendly people



This leafy lane marks the beginning of a lovely walk

How important is it that the GP in Tollerton has a pharmacy service



"82% of survey participants claimed to be registered with the Tollerton GP practice"

Tollerton Community Plan 2010 - 2014

The Community Action Plan

All of the ideas, issues and actions identified have come from our community through completed questionnaires. The Community Action Plan attempts to be a supporting structure to allow Tollerton as a community to achieve what it wants over the next 5 years.

“34% of people who answered the survey thought that police coverage in Tollerton was adequate, and 43% thought it was not”

The Community Plan acknowledges what needs preserving in Tollerton and what is important to the community; ways have to be found to ensure that these are preserved and enhanced. However, the Community Plan must also tackle those issues that the community is not happy with and need action to find a suitable solution.

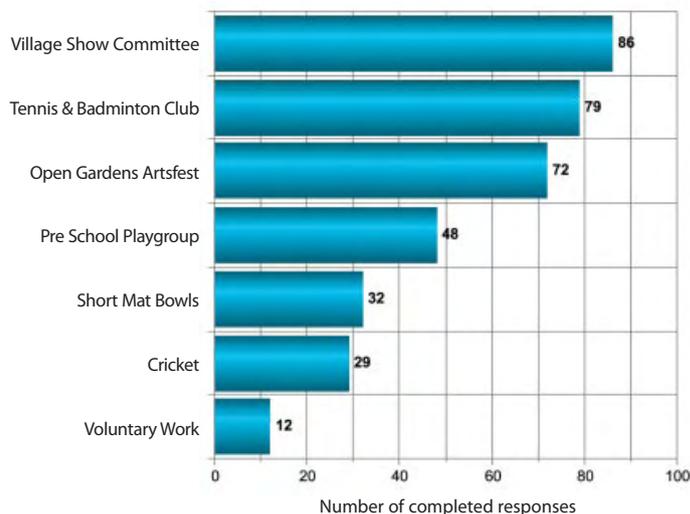


“whilst over 40% of people would welcome a Neighbourhood watch scheme, under 5% would want to participate”



The institutions of our community, such as the Parish Council, Village Hall committee and Sports & Recreation club will be the main drivers of the Community Action Plan moving towards 2014. However, it is also for individuals within our community to form partnerships with these institutions, in order to fully realise the outcomes of the Community Action Plan in 5 years time. A clear example of this would be to provide greater support and assistance for the horticultural show, arts fest open gardens event and neighbourhood watch scheme. These are events and schemes which bring tangible benefits to all sections of our community, which have been highlighted within the surveys as vital and yet struggle for assistance and support. There will also be many other ways in which individuals can have a specific impact on our community. We hope that this document will inspire you to become involved.

Awareness of activities and social groups



A number of action points have been identified ranging from transport and road issues, housing and security, healthcare, community spirit and village events, sport and leisure activities and the facilities and environment that we cherish within our community.

Each action point has been viewed over certain timescales:

The **Long Term Vision** (3 to 5 years) is to ensure that what you like about Tollerton is preserved and enhanced. The Vision also ensures that many of the concerns you highlighted are dealt with. In short, the Long Term Vision will ensure that you can continue to value your community, take an even greater pride in your environment and have the feeling that Tollerton and its inhabitants like to be here.

The **Short Term Actions** (0 to 2 years) and the **Medium Term Actions** (2 to 3 years) are a road map to the planned 5 year Vision. They set out who will do what, how it will be done and in some cases when it will be done by.

What next?

- A copy of this plan is going to every household in Tollerton Parish in order that you can see what is planned for your community.
- All the relevant parties that have a responsibility to carry out the Tollerton Community Plan will be briefed. Work will begin to ensure that all the Action points are dealt with over the next five years.
- The Parish Council will establish an Independent Review Group. This group will review progress after 1 year, 3 years and 5 years and, in conjunction with the Parish Council, produce an annual review of progress against the plan to be reported at the annual meeting of the council.
- This is also your opportunity to get involved. If any of the action points interest you or inspire you to be part of delivering it, let the Parish Council know and they will help to get you started.

This plan has been over a year in the making and probably a lot longer in the thought process prior to this. What has emerged is a number of clear aims and a vision to make our village a safer, more vibrant and cohesive community. Tollerton is already a great place to live; with your help and effort this plan can make it even better in five years time.

timeline 			
You said	Short term actions	Medium term actions	Long term vision
Traffic Traffic and Road Safety are the major areas for concern, especially traffic speeding through the village creating a hazard. The problem areas are: • The Surgery / Hambleton View • Around the Green / Shop	Parish Council to approach Highways Dept to suggest a joint initiative to reverse traffic problems caused by speed and volume, with evidence gleaned from the PP.	Consider village green one way system. Review speed and volume traffic problems again in 2012.	Reduce concern over speed and volume traffic problems as defined in a review of parishioners.



The Plan

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<p>Traffic</p> <p>Traffic and Road Safety are the major areas for concern, especially traffic speeding through the village creating a hazard.</p> <p>The problem areas are:</p> <ul style="list-style-type: none"> • The Surgery / Hambleton View • Around the Green / Shop • Alne Road from the Green to the end of the Village 	<p>Parish Council to approach Highways dept to suggest a joint initiative to review traffic problems caused by speed and volume, with evidence gleaned from the Community Plan.</p>	<p>Consider village green one way system.</p> <p>Review speed and volume traffic problems again in 2012.</p>	<p>Reduce concern over speed and volume traffic problems as defined in a review of parishioners.</p>
<p>Road and Verge Maintenance</p> <p>The length of time taken to undertake repairs is unacceptable.</p> <p>Approaches to the village could be improved to give a better village appearance.</p> <p>Problems occur in conditions with snow and ice.</p>	<p>Parish Council to put pressure on Hambleton DC for timely review of problems.</p> <p>Production of a quarterly report on the state of roads and verges in the village to Hambleton.</p> <p>Check NYCC Highways schedule to determine which areas are managed.</p>	<p>Address current road defects and maintain to an acceptable standard.</p>	<p>Enhance appearance and feel of the approaches to the village and the appearance of roads and verges within the village.</p>
<p>Parking at the Surgery</p> <p>Parking at the Surgery is a problem.</p> <p>It is particularly difficult for persons with a disability to gain easy access to the Surgery.</p>	<p>Parish Council to consider putting up a road sign outside the Surgery re-directing all vehicles to park at the Church.</p>	<p>Ongoing review of parking.</p> <p>Reduction in traffic in the vicinity of the GP Surgery- increased visible signage with directions to church hall car park and leaving designated space for disabled.</p>	<p>Minimise disruption for residents in Hambleton View and make it easy for anyone arriving at the Surgery by car to park.</p> <p>Ensure in any development of a new surgery that car parking and access for the disabled is given sufficient priority.</p>

You said	Short term actions	Medium term actions	Long term vision
<p>Pedestrian Footpaths</p> <p>The lack of a footpath from the A19 down Station Road is a concern as is the footpath (or lack of) over the Station Bridge - particularly with the Caravan Site becoming more popular.</p>	<p>Parish Council to investigate options for improving the safety of pedestrians and vehicles on Station Road bridge.</p>	<p>Maintenance of general footpaths in good order.</p>	<p>Ensure safe use of footpaths for all residents and visitors in all seasons.</p>
<p>Bus services</p> <p>The majority of people who use the bus are quite dissatisfied with the service.</p> <p>Users want an increased frequency of service, or a service later in the evening out of York that would tie in with Theatre/Cinema/Bingo times.</p>	<p>Parish Council to engage with NYCC over the frequency and timing of the services and the service in the evenings. Older members of the village (many of whom didn't fill in a questionnaire) to be approached for their views.</p>	<p>Consideration of specific transport for elderly and disabled parishioners for shopping / hospital etc.</p>	<p>Possibility of encouraging car sharing to reduce traffic flow and effects on local environment.</p> <p>Do all we can to provide a bus service that meets the demand from within the community.</p>
<p>Housing</p> <p>There is overwhelming rejection of further building in the village.</p>	<p>Parish Council to consider the consensus view that there should not be more housing development in the village.</p>	<p>Review again in 2012.</p>	<p>Ensure the Parish Council considers the views of the parish.</p>
<p>Refuse Collection</p> <p>You would like to see ongoing reviews of refuse collection.</p> <p>The recycling facilities in the pub car park should be emptied more often and generally increased.</p>	<p>Parish Council to discuss the level of service offered by Hambleton DC over the Christmas period.</p>	<p>Review recycling availability, collections and possibility of increasing items collected.</p>	<p>Do all we can to maintain the current level of service and request holiday periods in particular are covered properly.</p>
<p>Policing cover</p> <p>Despite no increase in crime you felt there was a lack of police presence in the village</p>	<p>Parish Council to liaise with the police about concerns over inadequate policing.</p>		<p>Work towards the majority of people in the village perceiving the level of policing has been improved.</p>

The Plan

You said	Short term actions	Medium term actions	Long term vision
<p>Neighbourhood Watch Scheme</p> <p>There is a need to establish a neighbourhood watch scheme and many of you would participate BUT no one wants to take responsibility for organising it.</p>	<p>Parish Council to invite the police to address a meeting of those who expressed interest in joining a neighbourhood watch scheme.</p>	<p>Encourage local parishioner to take leadership.</p>	<p>Establish a scheme when the community wants and is able to sustain one.</p>
<p>Healthcare</p> <p>There is full and ongoing support for a village surgery to meet local needs, with the associated pharmacy.</p>	<p>Questionnaire results to be shared with the Surgery.</p>		<p>Support the retention of a surgery in the village.</p>
<p>Awareness of events, facilities and activities in the Village</p> <p>There is a general lack of awareness of the range of facilities and activities available.</p> <p>Young people would like to see an additional notice board of events and activities.</p>	<p>Consider siting of additional noticeboard.</p>	<p>Consider production of a leaflet etc for persons new to the village.</p> <p>Increase knowledge and usage of Tollerton Internet site.</p>	<p>To improve 'communications' within the village.</p>
<p>Sports and leisure</p> <p>There is support for existing facilities but you would like to see an increased range of activities for teenagers.</p>	<p>The results of the questionnaire to be shared with the Sports and Recreation Club Committee with particular reference to football, cricket nets, facilities for older children, under cover facilities etc.</p>	<p>Review possibility of making the village 'healthier' - more visibility of local walks, encourage a walking club, increased visibility of running club.</p>	<p>To secure the future, maintain the current level of activities and develop more activities for teenagers and families.</p>

You said	Short term actions	Medium term actions	Long term vision
<p>Events</p> <p>You are very supportive of the current events, which should be maintained, but there is general reluctance to actively get involved with arranging events.</p> <p>The Green</p> <p>Everyone likes and supports the central feature of the Green and many would like to see increased maintenance and litter facilities in this area.</p> <p>Maintenance of existing village facilities</p> <p>Facilities are very well supported - particularly the village shop, the public houses, the Green, sports facilities, the village hall and the church hall.</p> <p>5 Year plan progress review</p> <p>You are pleased to see a plan being developed and want to see it published, but most importantly want to see it happen. You want progress monitored and reported on.</p>	<p>Parish Council to consider a sustainable plan for village events i.e. the Village show, Open Gardens/Artsfest etc.</p> <p>To be more visible as village focal point.</p> <p>Parish Council to upkeep and maintain The Green. Development of this area must not prohibit the fair coming to the village occasionally. Consider removable seating and bin.</p> <p>Parish Council should focus on maintaining facilities like the village hall, green areas etc and support the Shop, the Post Office, the Surgery and the Church.</p> <p>Parish Council to establish an Independent Review Group. Group to review progress after 12 months and, in conjunction with the Parish Council, produce an annual review of progress against the plan to be reported at the annual meeting of the council.</p>	<p>Remove the bin and sign and add seating.</p> <p>3 yearly review of progress by Independent Review Group to review progress against plan and jointly produce a report of progress to Parish Council and Parish.</p>	<p>To preserve regular events in the village.</p> <p>To maintain and develop The Green.</p> <p>5 year review of plan and next steps.</p>

Although the Parish Council is ultimately responsible for delivering this action plan, and with the help of the independent review group will make regular reports to us the community; it is important that each member of the community also does their bit.

Some groups already exist to carry out certain tasks, they need our support. In some cases new groups need to be established in order to carry out other tasks. This is your chance to help build on what we have in our community and shape our future.



Acknowledgements

I'm delighted to have the opportunity to provide an end-note from the Parish Council, because I'm sure that you'll be as pleased as we are with the Plan that David Batman and the Team have produced. I'm also sure that you would wish to join me in thanking Richard Hainsworth, Andrew Bastow, Jennifer Squires, Roy Wadsworth, Dave Hosker and Gary Webster who formed the core Team under the leadership of David, and who worked with enthusiasm and tenacity for more than a year to bring us to this stage. Thanks must also go to the wider team that helped with deliveries, collections and keeping the community updated on progress, to Ann Thompson for the analysis of the responses, and also to Easingwold, Alne and Forest of Galtres schools who played an active part in distributing questionnaires - undoubtedly a major factor in the high response rate we enjoyed. However, without such a tremendous response from the residents of Tollerton all the effort would have been to no avail, so a big 'thank you' must go to you all from the Parish Council.

To become involved

You could come along to a Parish Council meeting on the first Tuesday of each month at 7.30pm in the village hall. All members of the Tollerton community have an open offer to discuss their views and offer assistance in the 'public forum' section of the meeting. You will be guided and assisted in helping your community achieve its vision set out in this plan.

Or if you prefer, contact:

The Parish Clerk - contact details are on the Parish Council Notice Board or on the village website at www.tollerton.net.

So, what does the Tollerton Community Plan really mean to the Parish Council? First it tells us, very clearly, what you the community wants and what concerns you. Second, due to the Team's analysis, it sets out a clear vision to inform our decisions and guide our investment over the next 5 years. And third, it adds significant weight to every bid we make for money to finance its initiatives, placing us at least equal to, if not ahead of, other communities in the competition for what we know are scarce funds.

At this stage it would be easy to view production of the Plan as the end of the process, but we see it more as the end of the first phase, and the Parish Council now looks forward to working with you, the community, to bring the Plan to life and keep Tollerton a village in which we can all enjoy living, working and playing.

Mark Brown
Councillor
Tollerton Parish Council

